

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	
Christopher R. Vincent)	Group Art Unit: 2168
Serial No.: 10/680,282)	
Confirmation No.: 7369)	Examiner: C. Ly
Filed: October 7, 2003)	
For: WEB BROWSER CONTROL FOR)	
CUSTOMER SUPPORT)	
_____)	

SUPPLEMENTAL AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

In connection with the above-identified application, please enter and consider the following further amendments and remarks.